

Bike for Young Lives

RAISING FUNDS FOR
CHILDREN & YOUNG PEOPLE WITH CANCER



Cycle Vietnam to Cambodia

27 Feb–10 March 2018



Join us for a stunning 450km cycle challenge from Ho Chi Minh City to Angkor Wat and raise funds to help young people with cancer

For more information and to register online:

www.actionforcharity.co.uk

events@actionforcharity.co.uk 01590 677854

Raising funds for:



Registered Charity Nos: CLIC Sargent: 1107328/SC039857, Children with Cancer UK: 298405, Teenage Cancer Trust: 1062559/SC039757
To take part you need to pay a registration fee of £299 and raise minimum sponsorship funds of £3,300.



dreamchallenges





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Bike for Young Lives is a very exciting new and unique event that will raise funds for children and young people with cancer through the work of three very special charities; Children with Cancer UK, CLIC Sargent and Teenage Cancer Trust.

The first Bike for Young Lives challenge is an amazing 450km ride through two of South East Asia's most fascinating countries. The challenge starts in Vietnam's Ho Chi Minh City and finishes at the world heritage site of Angkor Wat in Cambodia. Along the way you will experience breath taking scenery, ancient temples and the warmth of the local people.

The challenge is open to people of all ages and from all walks of life who will come together to do something amazing. It will be life-changing in many ways, for you the individual, who will achieve your own personal challenge and for the children and young people who benefit from the incredible work of these amazing charities.

Bike for Young Lives is managed by Action for Charity on behalf of Children with Cancer UK, CLIC Sargent and Teenage Cancer Trust. All funds raised by the challenge will be divided equally between the charities. The specialist tour operator for the event is Dream Challenges who are bonded with the Civil Aviation Authority ATOL number 10456.

If you have any questions about this exciting new challenge or need further information please telephone the Action for Charity events team on [01590 677854](tel:01590677854) or e-mail events@actionforcharity.co.uk





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Cycle Vietnam to Cambodia

The Itinerary

Join this incredible 450km cycling challenge from Vietnam to Cambodia and raise funds for children and young people with cancer.



Day 1 Depart UK > Overnight flights from London to Ho Chi Minh City, Vietnam.

Day 2 Arrive Ho Chi Minh City >

Transfer Ben Tre > On arrival in Ho Chi Minh City we are met at the airport by our support team. We then have a transfer of approximately two hours to our hotel in the town of Ben Tre. We will have lunch at the hotel and in the afternoon our bike fitting. Dinner will be at the hotel which will be followed by a briefing about the exciting challenge ahead.

Day 3 Ben Tre > Tra Vinh (50kms) >

Today we will have a warm-up day with the cycling being relatively easy and

the distance not too challenging. After breakfast we cycle out of the hotel along lovely country roads with very little traffic. We then follow a traffic free route through villages that give us insight into Vietnamese rural life. After crossing a number of river tributaries by bridge we reach one that requires a short ferry crossing. About an hour later we reach the main Mekong River where we re-group for a longer ferry crossing of the river.

Day 4 Tra Vinh > Can Tho (100kms) >

The cycling today is fairly flat and takes us through rural communities and a number of small towns. The interest today is provided by the many Pagodas that we pass, some of which we will use for rest stops.

Day 5 Can Tho > Chau Doc (80kms) >

We leave our hotel early this morning with a road transfer of approximately 2.5 hours. We start cycling from the town of Am Cham. We stop at a local restaurant in the small town of Triton for lunch before continuing through scenic agricultural land. This afternoon we also encounter our first real climb which lasts for a couple of hundred meters. Further, smaller climbs take us into the town of Chau Doc where we find our overnight hotel. On arrival we will de-fit the bikes in preparation for our crossing into Cambodia.





The Itinerary (Continued)



Day 6 Chau Doc > Phnom Penh >

Today we enjoy a day off the bikes and the fascinating journey by boat from Vietnam to Cambodia. After breakfast we have a short transfer to the harbour where we embark on the boats that will take us along the historic Mekong River to the border.

After crossing the border we continue our journey up-river to the city of Phnom Penh where we have lunch in a restaurant overlooking the busy harbour. After lunch there will be time to visit this city's historic sites, including the Royal Palace which is described as an impressive Khmer style Palace.

We overnight at a hotel in Phnom Penh where we will be briefed by our Cambodian support team.

Day 7 Phnom Penh > Kampong Cham

(50kms) > Today we have our first day of cycling in Cambodia. Following an early breakfast we will have a short transfer to take us out of the city to the surrounding countryside where quiet roads await us. We overnight in the town of Kampong Cham.

Day 8 Kampong Cham > Kompong Thom

(110kms) > This is probably our most demanding day of cycling. After breakfast we leave town on an undulating road that passes many temples and pagodas and leads us into a forest of rubber trees. We will have lunch today in a large Pagoda complex before continuing our ride into the town of Kampong Thom.

Day 9 Kompong Thom > Siem Reap

(60kms) > This morning after an early breakfast we have a transfer of approximately 100kms to our start point. Our route today takes us through the Cambodian countryside until we reach the outskirts of Siem Reap. Our finish line will be at the entrance to the ancient city of Angkor where we will enjoy a celebratory drink and have a photo opportunity.

Day 10 Siem Reap > Visit Angkor Wat / Free Day

> After breakfast we will visit the ancient and incredible ruins of the city of Angkor where we will take a walking tour of the overgrown ruins of Ta Prohm, entwined with tree routes and gigantic creepers, the tranquil Bayon

with its multitude of serene stone faces, the impressive 350m long Terrace of the Elephants and the magnificent piece de resistance, Angkor Wat.

This evening we will have our celebration dinner at a nearby hotel which will be followed by a cultural show.

Day 11 Depart Siem Reap > We hope to have some free time this morning for last minute shopping before we depart for the airport at Siem Reap to begin our journey home.

Day 12 Arrive UK

This itinerary is complex and subject to change. © Dream Challenges





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www.actionforcharity.co.uk

Cycle Vietnam to Cambodia

Your questions answered

How does it work?

To take part you are required to pay a non-refundable registration fee of £299, which is used solely for non-travel costs. You must also raise minimum funds of £3,300 for the Bike for Young Lives charities. Your charitable funds must be paid in by 19 December 2017. The charities will pay tour costs of £1,550 per person on your behalf to Dream Challenges our tour operator for the challenge. In return everything for the challenge will be provided – flights (not including airport taxes and the fuel surcharge), food, accommodation, guides, use of bikes, transfers, medical support etc. The more money raised by participants on the challenge the higher the percentage of funds that directly support the work of the three charities. You are therefore encouraged to exceed the minimum fundraising target.

How fit do I have to be?

This challenge is not designed for Olympic athletes – it is designed for people who are looking for an amazing goal to train and get fit for. A number of the people who will take part in this challenge will have little or no fitness level when they sign up. Bike for Young Lives is the perfect motivation to get fit, lose weight and have an experience of a lifetime. Once you are signed up for the challenge we give you a realistic training programme, which gradually builds up as the event gets closer.

I'm worried about signing up on my own...

Please don't be! The majority of people will sign up for Bike for Young Lives on their own and you will soon make new friends. Once the event is fully booked we will send you a contact list for the people on your challenge. Often there will be someone in your local area who you can meet up with to train or fundraise with. We also hold a training weekend, which is a great opportunity to meet people before the challenge.

Am I too old?

Absolutely not! One of the amazing things about Bike for Young Lives is that people of all ages will come together to do something very special to raise funds for three very important charities that raise funds for children and young people with cancer. The age range is likely to be from 18-75!

Who organises all the travel arrangements?

All the tour arrangements are organised by specialist tour operator Dream Challenges. The company is bonded with the Civil Aviation Authority ATOL number 10456.

Can I pay my own tour costs?

How you fund your challenge is completely up to you. Some people will decide to pay their own tour costs (£1,550) so they can tell their donors that the donation they are making is going directly to support the work of the charities. Others will fundraise the full amount.





Your questions answered (Continued)

Do I need special equipment?

A cycling helmet is essential. Cycling shorts are also recommended and everyone will need their own water bottles or a camel back-type hydration system. Apart from that no specialist equipment is required. We will supply you with a list of everything you will need to take before you go. Cyclists will have the use of 18 or 21-gear bikes and it is suggested that you bring the saddle or gel cover you are used to riding on.

Where will we sleep overnight?

We will stay in tourist class hotels in shared rooms.

What happens if I don't reach my fundraising target?

If you don't reach your fundraising target you are not liable to pay any costs. You would simply forfeit your place on the challenge and lose your registration fee.

Can I extend my stay at the end of the challenge?

Unfortunately it is not possible to change our Group Flights. If you would like to stay on after the challenge to explore Vietnam/Cambodia further or have a well-deserved break you will have to come out of the Group Flight arrangements and organise your own flights. The cost of the Group Flights (excluding taxes and surcharges) would be deducted from your Tour Cost leaving your Minimum Funds requirement reduced by that amount. Please contact the team for more details about this option.

What other costs will I have to pay?

In addition to paying your registration fee you will need to budget for your airport taxes and the fuel surcharge (currently £350 but subject to change), personal travel insurance and tourist visa for Cambodia (£40), gratuities, optional tours and personal expenses including travel to and from the departure airport in London.

What about insurance and visas?

You will need to take out your own personal travel insurance covering health, accident, loss and repatriation. Dream Challenges has a recommended policy, which we will send you details of. You can however take out your own insurance providing it covers you for a charity cycle ride in Vietnam and Cambodia. British passport holders require a tourist visa for Cambodia. We will send you information and an application form to apply for your visa.

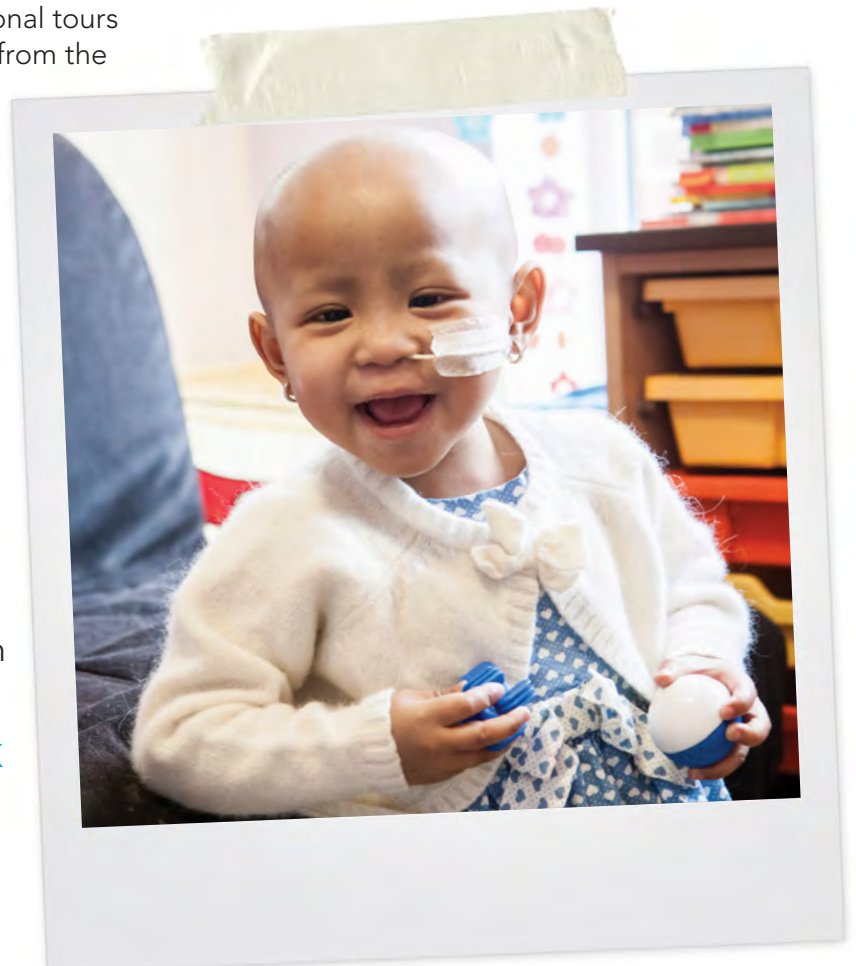
How do I sign up?

The best way to register is on the Action for Charity website:

www.actionforcharity.co.uk

Alternatively you can complete the attached application form.

Please note places are limited.





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Why take part?

Funds raised by Bike for Young Lives will support the work of three very special charities:

Children with Cancer

Children with Cancer UK is the leading national children's charity dedicated to the fight against childhood cancer. Our aims are to determine the causes, find cures and provide care for children with cancer. We fund life-saving research into the causes, prevention and treatment of childhood cancer. We campaign to raise awareness of childhood cancer to protect more children and to improve the lives of young cancer patients.

www.childrenwithcancer.org.uk



Teenage Cancer Trust

Every day, our specialist staff are there to make sure young people with cancer and their families and friends, don't face cancer alone. We're there to make sure that care and support is always designed specifically for young people. We're there to make sure that the seven young people diagnosed every day, and their families, understand what's going on. We're there to make sure that cancer doesn't stop young people from being young people.

www.teenagecancertrust.org



CLIC Sargent

When cancer strikes young lives CLIC Sargent helps families limit the damage cancer causes beyond their health. We provide specialist support, to help and guide each young cancer patient and their family. We will fight tirelessly for them, individually, locally and nationally, so that they can focus on the important things.

www.clicsargent.org.uk



Registered Charity Nos: CLIC Sargent: 1107328/SC039857, Children with Cancer UK: 298405, Teenage Cancer Trust: 1062559/SC039757



“Only half of young people with cancer have access to Teenage Cancer Trust's units and services and I was lucky to be one of them. I could easily have been the other half. I couldn't imagine going through everything I did without them and I don't want anyone else to have to either. They saved my life.”
Luke, 24.



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How we support you

Action for Charity are here to help you achieve your challenge and will support you all the way. We are on hand from the minute you sign up to answer any questions that you might have about your fundraising, training or the challenge itself.

Fundraising

As soon as you register for Cycle Vietnam to Cambodia you will be sent a welcome pack, which will include sponsor forms and original fundraising ideas on how to raise funds for Bike for Young Lives.

Online Fundraising Page

Your welcome pack will also include a link to setup your very own Bike for Young Lives fundraising page on Just Giving. This will enable you to send a link that your sponsors can then click on and donate securely over the internet. Previous cyclists have raised hundreds online!

Training

As soon as you register for Cycle Vietnam to Cambodia we will send you a training advice pack, which includes a realistic training programme. The programme gradually builds up as the event gets closer. We also organise a training weekend, which is a great opportunity to meet a number of the people you are going to be cycling with in Vietnam and Cambodia. It is also a great chance to do two days back to back cycling of 40 miles and to pick up some tips from our cycling guides.

Funds raised by Bike for Young Lives will help children and young people like Josh; Josh was diagnosed with stage 3 Burkitt's lymphoma in 2014, when he was just three years old. He is now off treatment and doing well.

Mother Jane said:

/// We met our CLIC Sargent social worker very early on. She was amazing. She had so much time to talk to us, to listen to us, reassure and support us, she was incredible. She helped us with our employment and offered support to Josh's siblings as well. She was great. ///





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Cycle Vietnam to Cambodia

Application form

Sign up now online www.actionforcharity.co.uk alternatively return this completed form with a cheque for your non-refundable registration fee of £299 (payable to ACTION FOR CHARITY) to Bike for Young Lives Cycle Vietnam to Cambodia, Action for Charity, Newcourt House, New Street, Lymington, Hampshire, SO41 9BQ.

Personal Details

Title	Surname	
Forenames		
Name by which you like to be known		
Address		
	Postcode	E-mail
Home Tel	Work Tel	Mobile Tel
Occupation/job title		
Employer's name and address		
Height (for bike size)		T-shirt size S/M/L/XL

Passport Details

Full name as on passport	
Date of birth	Place of birth
Date of issue	Place of issue
Passport no	Date of expiry
Nationality	Marital status

Note: Your passport must be valid until 6 months after the event.

Next of Kin

Name	Relationship
Address	
	Postcode
Daytime Tel	Evening Tel

Room Sharing

Accommodation will be shared. Please give the name(s) of anyone with whom you specifically wish to share.

Name(s)

Special Dietary Requirements

Vegetarian	Vegan	Other (please state)
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Medical Requirements

Do you suffer from a medical condition, allergy or take regular medication?	YES/NO
If yes please give details:	

How did you hear about the event?

Please give details	
Have you undertaken an overseas challenge for charity before?	YES/NO
If yes, please give details:	

Please read the conditions of entry and sign below

I would like to take part in *Bike for Young Lives Cycle Vietnam to Cambodia* and agree to abide by the Conditions of Entry and Dream Challenges booking conditions overleaf. I undertake to raise a minimum of £3,300 for the Bike for Young Lives charities and to send it to the organisers by 19 December 2017. I will also endeavour to raise as much sponsorship as possible in addition to the minimum amount. I confirm that to the best of my knowledge my general state of health and fitness is good and I take full responsibility for my fitness to take part .

Signature

Data Protection. Action for Charity promises to respect your privacy. The information you have provided will be used by Action for Charity, the tour operator and the charities concerned for the purposes of administering the event. Your details will not be passed on to other organisations. The data we gather and hold is managed in accordance with the Data Protection Act (1998). We will not disclose or share personal information supplied by you with any third party organisations without your consent. Action for Charity would however like to pass on your contact details to other event participants with your agreement and contact you about future charity events. Please tick the relevant box or boxes below if you do not wish us to do that.

- I do not wish my details to be passed to other event participants.
- I do not wish to be contacted about future Action for Charity events.

Please return to

Bike for Young Lives Cycle Vietnam to Cambodia, Action for Charity, Newcourt House, New Street, Lymington, Hampshire SO41 9BQ



Conditions of entry

1. A registration fee of £299 (non-refundable) is required to participate in the **Bike for Young Lives Cycle Vietnam to Cambodia** event. In addition you must raise a minimum of **£3,300** in sponsorship money and donations for the charities which must be sent to the organisers, Action for Charity, by **19 December 2017**. Of the monies raised £1,550 will be used to cover your tour costs including air fare (not including airport taxes and the fuel surcharge), accommodation, food, transfers, guides, use of bikes and back-up support.
2. If you are unable to raise the minimum sponsorship required you will forfeit your right to a place on the event or you may choose to make up the balance yourself.
3. If you do not take up your place for any reason, you must inform Action for Charity immediately. You must contact all your sponsors to ask if they wish to make a donation or have their sponsorship money returned. You must send all sponsorship forms and sponsorship money collected to Action for Charity who will pass it on to the charities.
4. All cheques for sponsorship money must be made payable to **Bike for Young Lives** and sent to Action for Charity.
5. The good reputation of the charities is paramount. You must agree to act lawfully and follow the fundraising guidelines laid out by the organisers of the event.
6. You must be at least 18 years of age before 27 February 2018 unless special permission is granted by Action for Charity.
7. You must not be dependent on alcohol or drugs or have any criminal convictions.
8. You must be covered by full travel insurance for health, accident, loss and repatriation during the event. You will need to provide proof of travel insurance at least eight weeks before departure or you may forfeit your place on the challenge.
9. All those who take part in **Bike for Young Lives Vietnam to Cambodia** do so at their own risk. The charities have arranged flights, accommodation, food, guides etc. with Dream Challenges a company which specialises in events of this nature and is fully bonded by the Civil Aviation Authority ATOL number 10456. In making these arrangements the charities and Action for Charity are acting as your agents and are unable to accept liability for any loss or damage, however arising, or for cancellation of the event for any reasons outside their control.
10. If you are refused passage and/or entry/exit to or from Vietnam or Cambodia any additional costs incurred are your responsibility.
11. If you withdraw from the event in circumstances where recovery of cancellation charges is indemnified under travel insurance, you hereby agree that you will co-operate in the recovery of these charges from the insurers and any sums recovered under the policy will be paid to the charities. If the insurance company does not recognise your claim, you will be responsible for any cancellation charges levied on the charities.
12. Itineraries schedules and accommodation may change and other alterations may occur which are beyond the control of Dream Challenges.
13. You must agree to be bound by Dream Challenges Booking Conditions for the event.
14. Action for Charity and the charities may, at their discretion, withdraw places on the **Bike for Young Lives Cycle Vietnam to Cambodia** event if they believe it is in the best interest of the charities to do so.
15. Sponsorship money raised above the minimum required cannot be transferred to future rides/event.
16. Your payment for the airport taxes and fuel surcharge must be paid at least three weeks before you travel.



Dream Challenges booking conditions – charitable events

These are the terms and conditions of Dream Challenges which apply to those who are advised by the charity or its trading company, known hereinafter as “the charity” that they will be participating in the fundraising event. Please refer to the charity’s own terms and conditions regarding your sponsorship and eligibility to travel. Only those potential participants who qualify under the charity’s rules will be entitled to travel. For those selected to travel the following conditions all apply:

1. Your contract with Dream Challenges

If selected to take part in the fundraising event we will be advised of your details by the charity. Your contract for travel, accommodation and other services (your travel arrangements) will be with us, Dream Challenges Limited of Newcourt House, New Street, Lymington SO41 9BQ. If you are selected then we will confirm our contractual commitment to you by sending to you a confirmation invoice, together with the details of your travel arrangements and the itinerary that we have agreed to provide. It is only then that these terms and conditions will apply and a contract will exist between us, which is governed by English Laws and the exclusive jurisdiction of the English Courts. Travel arrangements made by us which include flight and accommodation are fully protected under the company’s Air Travel Organisers Licence 10465 arranged with the Civil Aviation Authority (CAA). When you buy an ATOL protected air package from Dream Challenges you will receive an invoice from us confirming your arrangements and protection under our ATOL. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website www.atol.org.uk. Payment for your travel arrangements will be made to us by the charity from the sponsorship it has received in accordance with the charity’s terms for participating in the event.

All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information about financial protection and the ATOL Certificate go to: www.atol.org.uk/ATOLCertificate

- (a) Action for Charity is acting as an agent of Dream Challenges and as such is covered by the Dream Challenges’ ATOL 10456. Money accepted by Action for Charity from you the consumer is held by them on behalf and for the benefit of the Trustees of the Air Travel Trust at all times, but subject to Action for Charity’s obligation to pay it to Dream Challenges as the ATOL holder for so long as Dream Challenges does not fail; and
- (b) If Dream Challenges fails, any money held at the time by Action for Charity, or subsequently accepted from you the consumer by Action for Charity, is and continues to be held by them on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to Dream Challenges.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

2. The price of your tour

- (i) The cost of your participation in the fundraising event forms a part of the overall value of the sponsorship raised by you and received by the charity. From those sums received by the charity, the charity will pay to us the cost of your travel arrangements that we are agreeing to provide.
- (ii) We reserve the right to increase the price of your travel arrangements to allow for variations in transport costs, including the cost of fuel, dues, taxes or fees chargeable for services such as landing taxes and airport fees and the exchange rate applicable to your travel arrangements. No price increase will be made within 30 days of your departure date. We will absorb any increase which equals 2% or less of the cost of your travel arrangements.

3. Health, Safety & Fitness and your insurance cover

The event in which you will be participating is challenging and requires a good level of fitness, strength and endurance and it is your responsibility to ensure that you are suitably prepared. You should check with your doctor that you are sufficiently fit, healthy and mobile to participate in the event. You should take into account that medical and other facilities, particularly for those with any disability, illness or infirmity, at your destination are likely to be inferior to those in the United Kingdom. Accordingly it is a compulsory term of travel that you take out travel insurance to cover any health or injury problems that arise and, if necessary, to arrange for your repatriation to the UK. You must complete a medical form in order to be able to travel and you should also advise your insurer of any pre-existing medical condition before travel. Failure to advise this may invalidate your insurance cover. Dream Challenges reserves the right to refuse participation if the above is not complied with.

4. Cancellation

- (i) If you cancel your travel arrangements; then there will be no refund payable to you as your sponsorship was raised for charitable purposes. Any balance of the sum paid to us by the charity for your travel arrangements after deduction of cancellation charges, will be repaid to the charity.
- (ii) Similarly, if we cancel your travel arrangements any refunds or compensation will be paid to the charity.
- (iii) If cancellation occurs in circumstances where recovery of cancellation charges is indemnified under your travel insurance, you hereby agree that you will cooperate in the recovery of these

charges from the insurers and any sums recovered under the policy will again be paid over to the charity.

- (iv) If cancellation occurs due to unusual and unforeseeable circumstances beyond our control, such as national emergency, natural disaster, fire, bad weather, flight delays or other such events (acts as force majeure) then we will advise you as soon as it is reasonable to do so.
- (v) Once confirmed on the tour in the event of cancellation you will be entitled to a refund of your tour cost as per the following scale:
Cancellation more than 42 days prior to Dep Date 90% Refund
42 – 29 days prior to Dep Date 50% Refund
28 – 15 days prior to Dep Date 30% Refund
14 – 4 days prior to Dep Date 10% Refund
3 – 0 days prior to Dep Date NIL

5. Destination Safety and Force Majeure

Your personal safety during the charitable event is of fundamental importance to us and whilst we will carefully monitor the safety of your destination, the Foreign and Commonwealth Office do offer a travelers advice line 0870 606 0290. You should ensure that you are kept informed of the latest FCO advice.

6. Alterations by Dream Challenges

- (i) Dream Challenges and its supplier of flight, accommodation and land arrangements shall be entitled to change the details of your travel arrangements and itinerary. If a change is significant you will be advised as soon as possible and you will be entitled to:-
- (ii) Cancel your participation in the event, in which case you agree that the cost of your travel arrangements will be repaid by us to the charity and you will have no entitlement to such sums; or
- (iii) Agree to proceed with the revised arrangements for the event.

7. Standard and Quality of Accommodation and Services

You should not have unreasonable expectations of the facilities that will be provided which in some remote areas and some destinations may be below what you might expect at home. The level of the standard and quality of your travel arrangements will be in line with the itinerary and any literature you receive from us.

8. Liability

- (i) We accept responsibility for ensuring that your travel arrangements will be as described in the literature produced by us, or on our behalf, in our confirmation invoice and with the itinerary and that the services we are contractually obliged to provide are to a reasonable standard. If in the reasonable opinion of the charity any part of your travel arrangements is not provided as promised we will pay appropriate compensation if this has affected the quality or structure of your travel arrangements. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers (except for claims for death, injury or illness – see below).
- (ii) Dream Challenges accepts responsibility for death, injury or illness caused by negligent acts and/or omissions of us, our employees, agents, suppliers and sub-contractors whilst acting within the scope of, or in the course of their employment in the provision of any part of your travel arrangements in the itinerary, that we are contractually obliged to provide. We will accordingly, pay to an affected participant such damages as might have been awarded in such circumstances under English Law. However, damages are not payable where any failure to perform the contract is due neither to any fault on our part or a supplier of any part of your travel arrangements or unusual circumstances beyond our control or an event which could not have been foreseen even if all due care had been exercised.
- (iii) In respect of carriage by air, sea and rail and the provision of accommodation, the amount of compensation we may be obliged to pay will be limited provided for by the relevant International Convention. Carriage by air is subject to the carriers conditions of carriage. In particular drunkenness or rowdiness may lead to the airline refusing carriage and alternative flights may have to be arranged at your own cost.

9. Flights

- (a) Delays

Most flights are arranged with scheduled airlines that will usually provide refreshments, and or accommodation where a substantial flight delay occurs and when it is possible to arrange. If not offered by the airline, Dream Challenges will not arrange these facilities at outward or homeward points of departure.

- (b) Flight Changes

Airlines may have to change aircraft without advance warning. You are asked to check carefully departure and check in times on your documentation when received to ensure that you arrive at the airport in sufficient time.

10. Passports, Visas and Health

You will be advised separately of any passport, visa and compulsory health requirements to enable you to participate in your event. You will require a full British passport with at least 6 months validity at the date of return travel. For EU and other passport holders please contact Dream Challenges for special requirements.

11. This contract is governed by English Law and the exclusive jurisdiction of the English Courts.