

London Marathon volunteer FAQs

Can I volunteer if I am under 18 year's old?

If you are interested in volunteering at a cheer point then yes, absolutely! You will need to come with a parent or guardian.

I have applied to volunteer. When can I expect to get some details?

Following application we'll be in touch to confirm your role. We'll then be in touch around 2 - 3 weeks before the London Marathon with the precise details about your role including where and when to arrive and what you will need to bring. In the meantime, if you have any specific queries please email marathon@childrenwithcancer.org.uk.

I belong to a group - can we volunteer?

Yes you can and we would love to have you join us as part of the team! Please send your request to marathon@childrenwithcancer.org.uk.

Do I need to have specific skills and experience to volunteer?

Most of our event volunteer roles do not require you to have any specialist experience or skills and we will provide all the information and training you need to fulfil your volunteer role on the day of the event.

I am interested in volunteering as a photographer - what equipment do I need?

You should be a keen photographer (amateur or professional) with your own camera equipment

I am interested in volunteering as a massage therapist - what qualifications do I need?

You will need a massage therapy qualification or be working towards one. We will ask for proof of your qualification before confirming your application.

What should I wear or bring to the event?

On the day please ensure you wear comfortable sports or outdoor walking footwear. Please check the weather the day before and dress appropriately! We recommend wearing warm comfortable clothes and bringing waterproofs with you.

Will you cover my expenses?

We can cover reasonable lunch and travel expenses. Please email marathon@childrenwithcancer.org.uk if you have any queries.

My phone number / email address etc has changed - what should I do?

Please email marathon@childrenwithcancer.org.uk and we will update your details.

I can no longer volunteer - how do I let you know?

We understand plans can change! Please email marathon@childrenwithcancer.org.uk as soon as you can.